



# CITY OF VACAVILLE

UTILITIES DEPARTMENT

6040 Vaca Station Road • Elmira, CA 95625 • CityofVacaville.gov • 707.469.6400

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

### The City of Vacaville Public Water System Has Levels of Hexavalent Chromium Above the Drinking Water Standard

#### Quick Facts About This Notice

**Q: Why am I getting another notice?**

**A:** The State of California requires us to notify customers when test results are above the new state limit quarterly until the issue has been resolved.

**Q: Is my water safe to drink?**

**A:** Yes, your water is still safe to drink. You can continue using your water as normal for drinking, cooking, and bathing. This is **not** an emergency.

**Q: How did the Hexavalent Chromium get in the water?**

**A:** Hexavalent Chromium is naturally occurring in the deep level aquifer some of our wells are extracting water from.

This is not an emergency, you do not need to change your water source or buy bottled water. As our customers, you have a right to know if there is anything you should do, what happened, and what we are doing to correct this situation. We routinely test our water for many substances, including hexavalent chromium (Cr6). Water sample results received during the fourth quarter of 2025 continue to show Cr6 levels above the standard, or maximum contaminant level (MCL), of 10 parts per billion (10 ppb). Of the four wells that tested higher than 10 ppb, the City has taken two out of service, so we currently only have two of those wells contributing to our water system. The Vacaville Water system blends water from multiple wells, the Vacaville DE Water Plant (<2 ppb), and the North Bay Regional Water Plant (<2 ppb) before it reaches customers causing the amount of Cr6 in tap water to vary by location and time of year. The estimated average of Cr6 in the water system, based on a weighted average of source and flow, was 3.6 ppb in 2025.

#### What should I do?

- **You do not need to use an alternative water supply (e.g., bottled water).**
- This is not an emergency. If it had been, you would have been notified immediately. However, *some people who drink water containing hexavalent chromium in excess of the MCL over many years may have an increased risk of getting cancer.*
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

## What happened? What is being done?

- A new Hexavalent Chromium MCL of 10 ppb became effective in California on October 1, 2024.
- Hexavalent chromium was detected at levels that exceed the MCL. However, a water system of our size is not considered in violation of the Hexavalent Chromium MCL until after October 1, 2026.
- The City has a Hexavalent Chromium Compliance Plan recently approved by the State Water Resources Control Board, which includes our planned actions for drilling new wells and installing treatment technology to meet the hexavalent chromium MCL.
- The Compliance Plan, and approval letter from the state is posted on the City website: [CityofVacaville.gov/ChromVI](http://CityofVacaville.gov/ChromVI).

Based on the State's compliance requirements, the City anticipates achieving compliance with the new state standard by October 1, 2026, or sooner.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

**If you manage or own a property where others drink this water—such as an apartment building, school, care facility, or business—you are legally required to share this notice with employees, students and tenants within 10 days. If you fail to notify the above people, you may be civilly liable up to \$1,000 per day for each day that you fail to notify them. (Health & Saf. Code, §§ 116450, subd. (g); 116650, subd. (e).)**

For any questions or more information, please contact Mindy Boele, Water Quality Manager at 707-469-6400 or [Mindy.Boele@CityofVacaville.gov](mailto:Mindy.Boele@CityofVacaville.gov).

This notice is being sent to you by the City of Vacaville Public Water System  
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